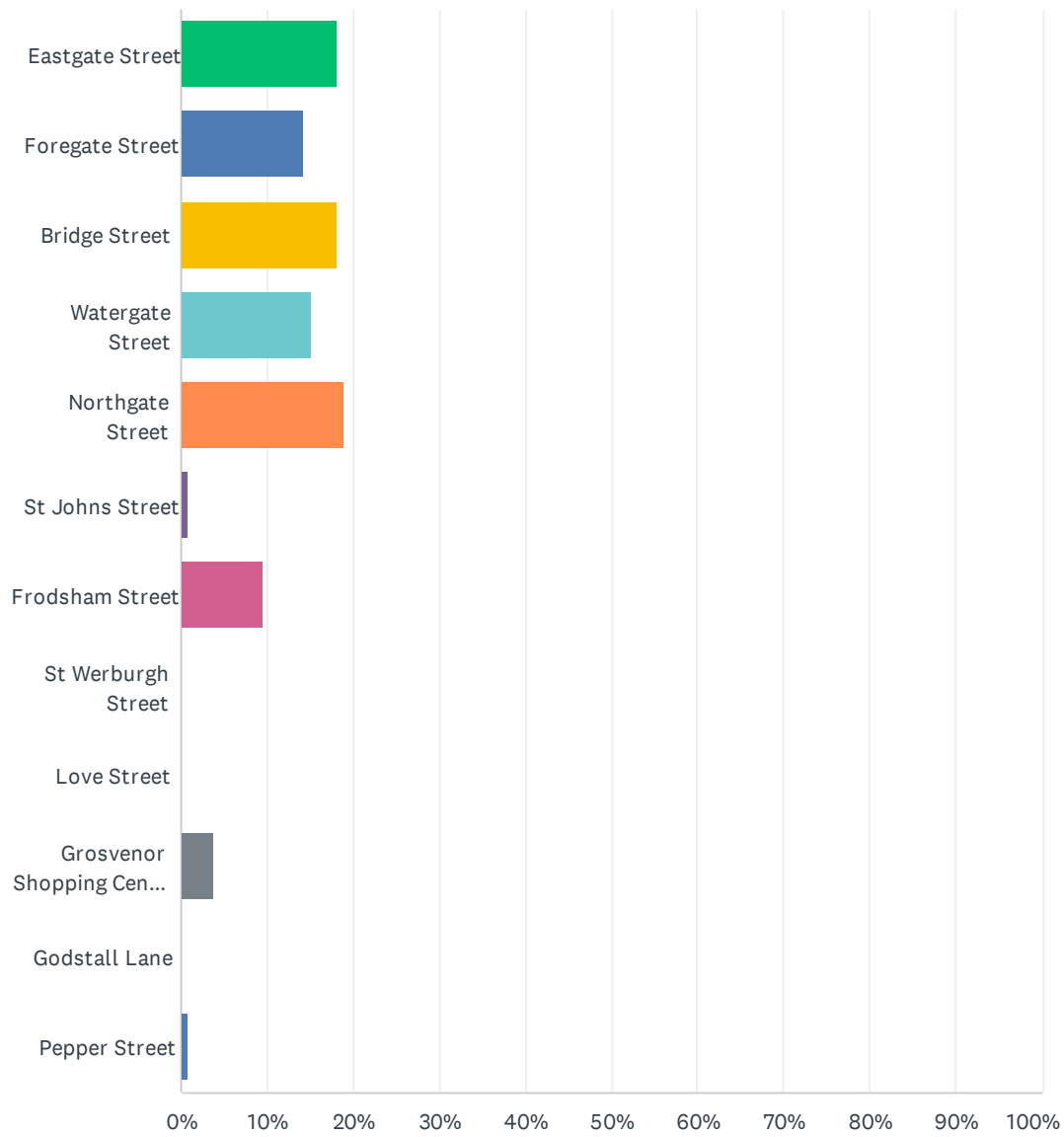


## Q1 Business Name

Answered: 105 Skipped: 0

## Q2 Street Name

Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Eastgate Street	18.10%	19
Foregate Street	14.29%	15
Bridge Street	18.10%	19
Watergate Street	15.24%	16
Northgate Street	19.05%	20
St Johns Street	0.95%	1
Frodsham Street	9.52%	10
St Werburgh Street	0.00%	0
Love Street	0.00%	0
Grosvenor Shopping Centre	3.81%	4
Godstall Lane	0.00%	0
Pepper Street	0.95%	1
<b>TOTAL</b>		<b>105</b>

### Q3 Contact Name

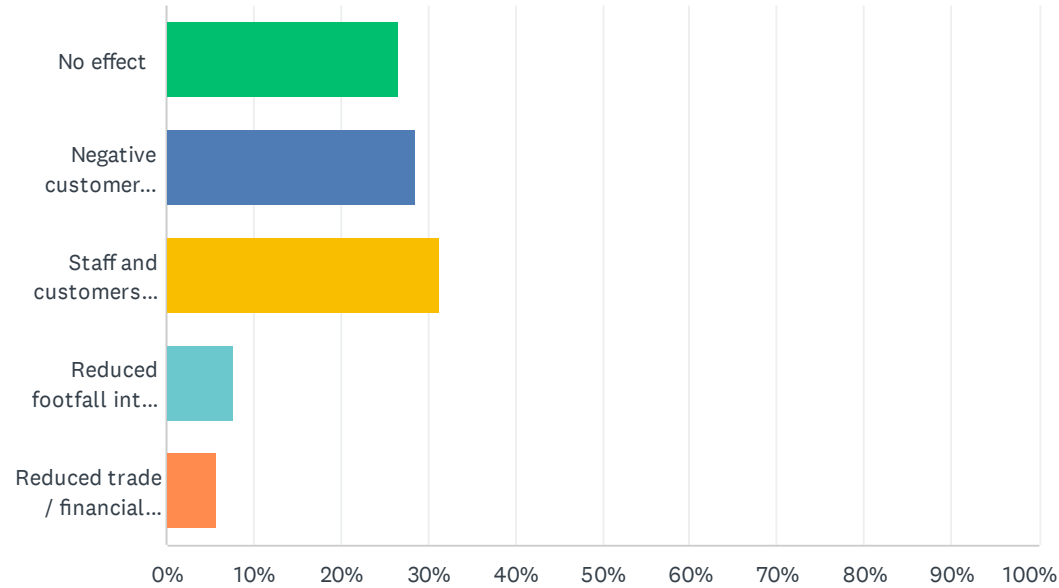
Answered: 105 Skipped: 0

### Q4 Position within the business

Answered: 105 Skipped: 0

**Q5 In the last 3 months, has crime and/or anti-social behaviour had an impact on your business?  
(Tick main problem and advise of other problems in comment box)**

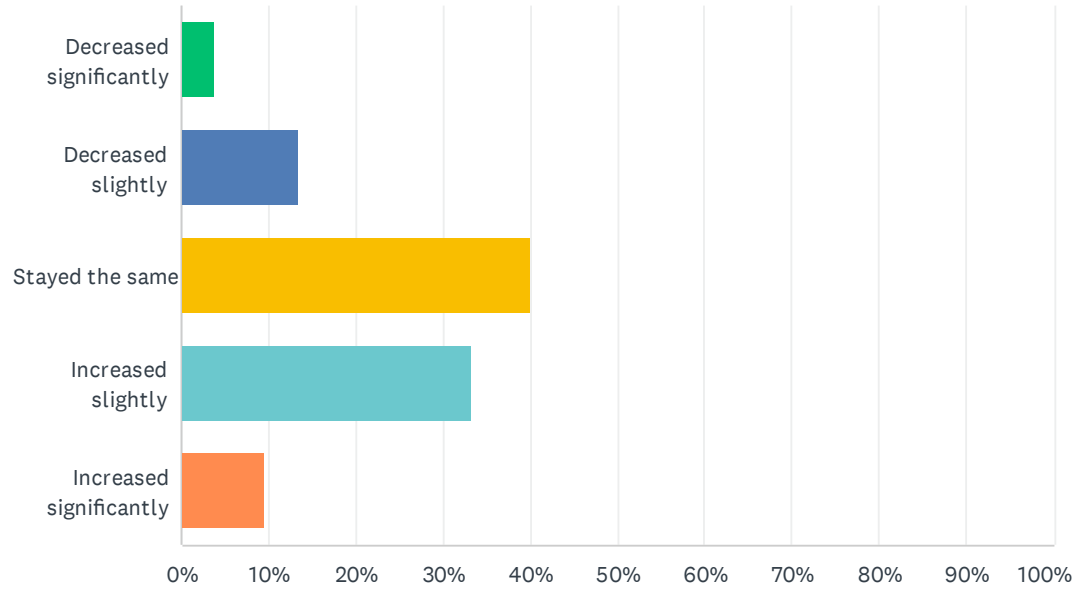
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES
No effect	26.67% 28
Negative customer feedback	28.57% 30
Staff and customers feeling unsafe	31.43% 33
Reduced footfall into business	7.62% 8
Reduced trade / financial impact	5.71% 6
<b>TOTAL</b>	<b>105</b>

### Q6 Do you feel that levels of crime and/or anti-social behaviour in the city has increased or decreased in the last 3 months?

Answered: 105 Skipped: 0

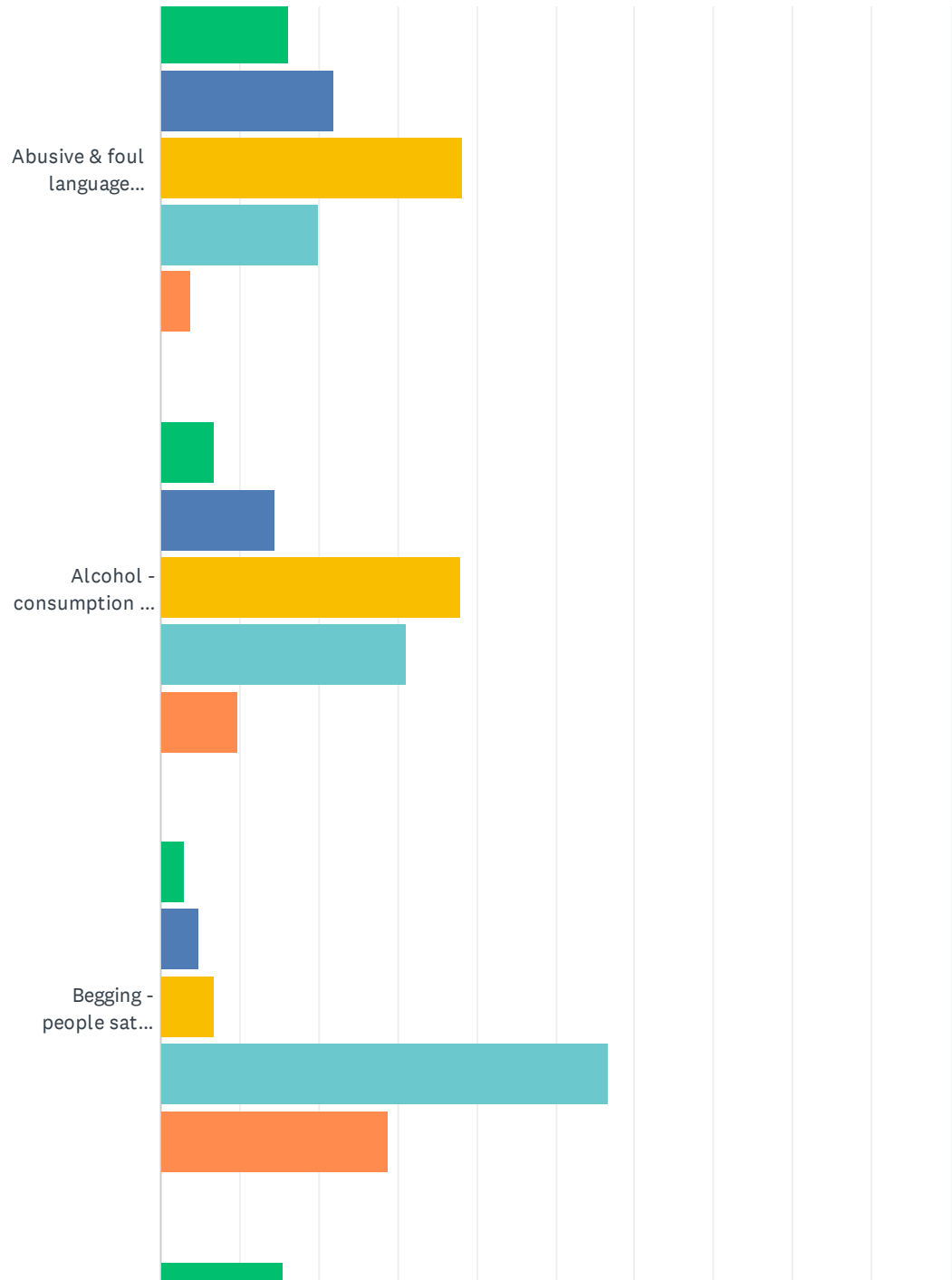


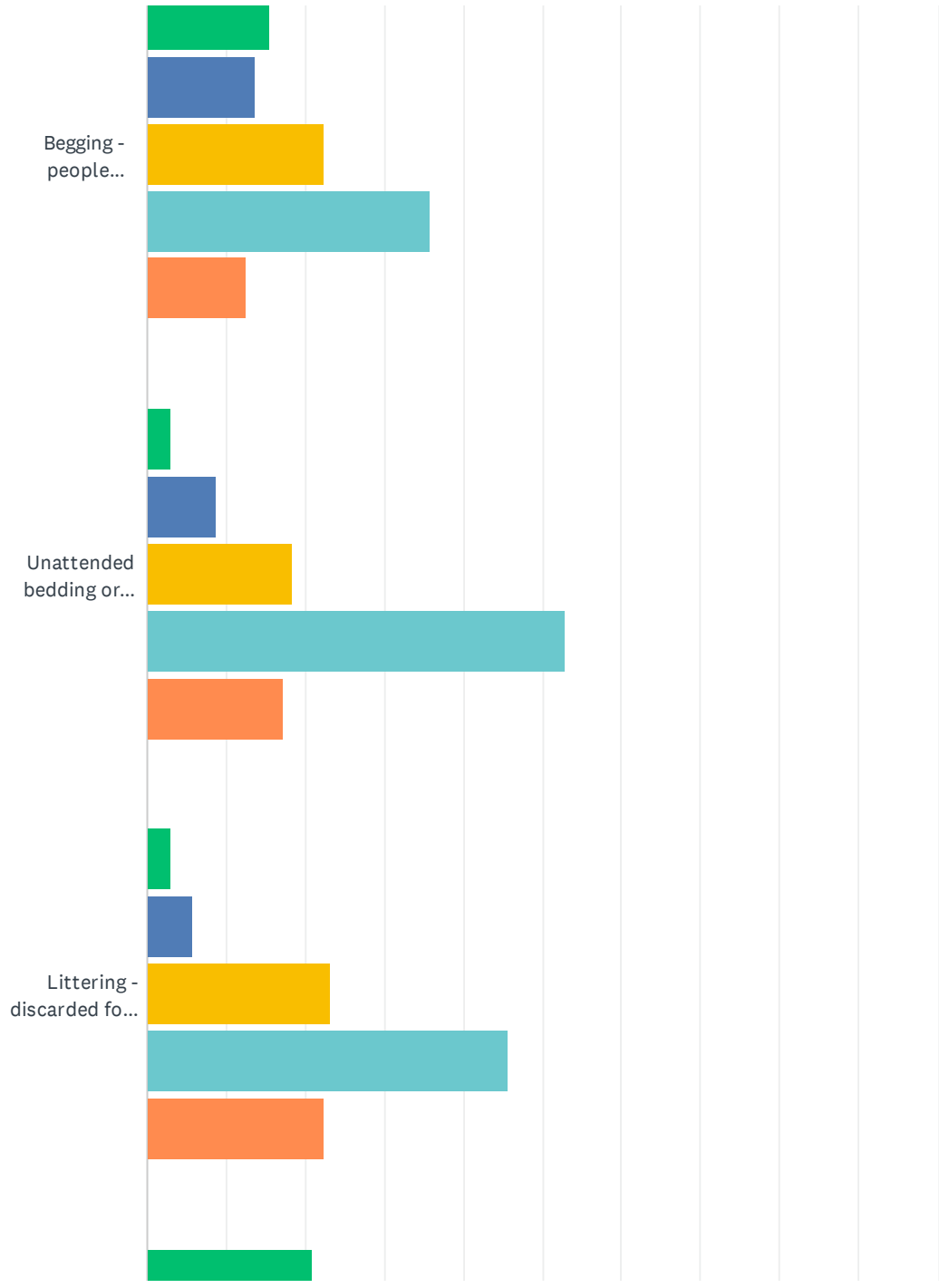
ANSWER CHOICES	RESPONSES
Decreased significantly	3.81% 4
Decreased slightly	13.33% 14
Stayed the same	40.00% 42
Increased slightly	33.33% 35
Increased significantly	9.52% 10
<b>TOTAL</b>	<b>105</b>

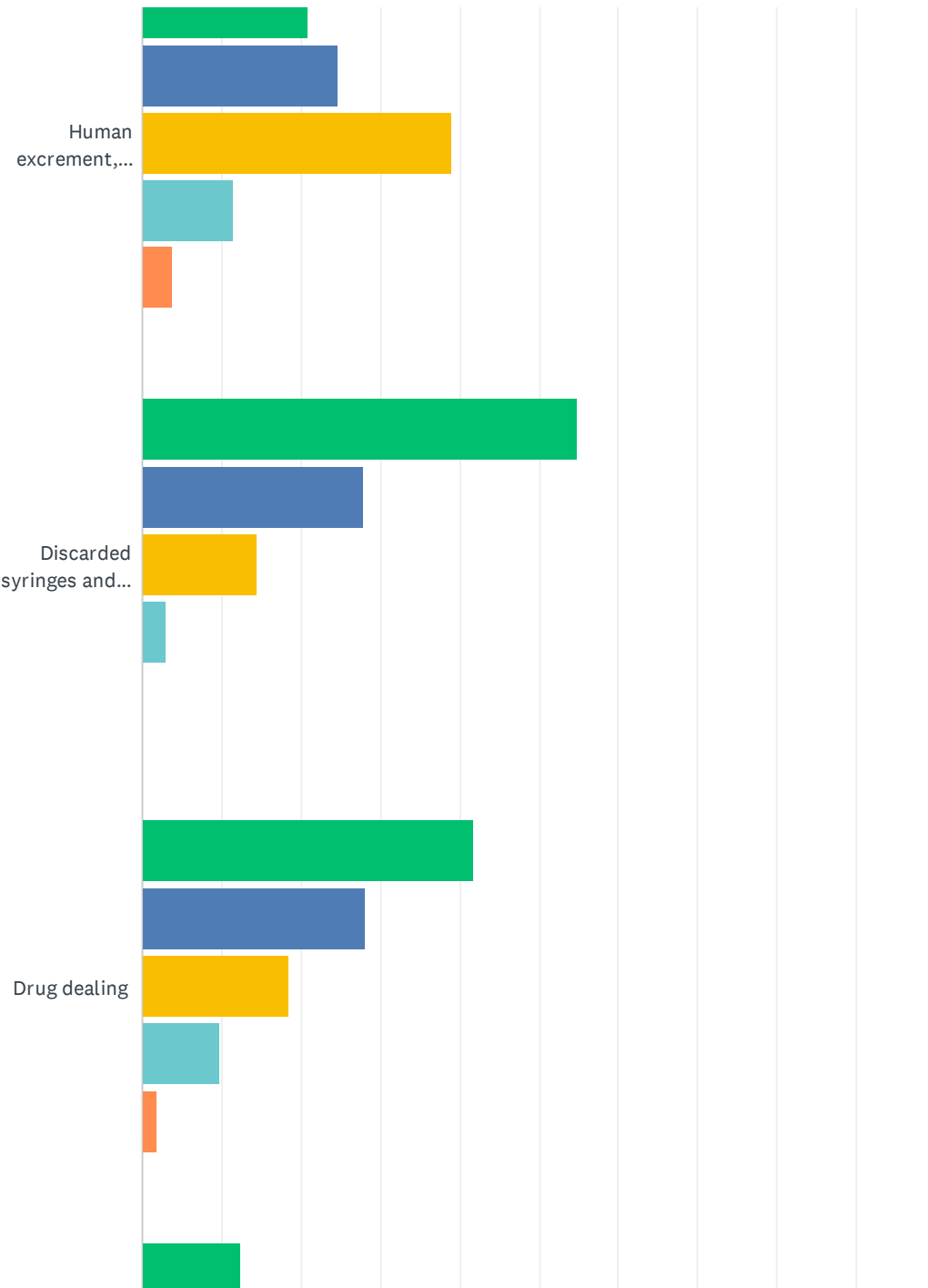
Q7 Have you witnessed any of the following types of crime and/or anti-social behaviour in the city centre over the last 3 months, if so how often?

Answered: 105 Skipped: 0

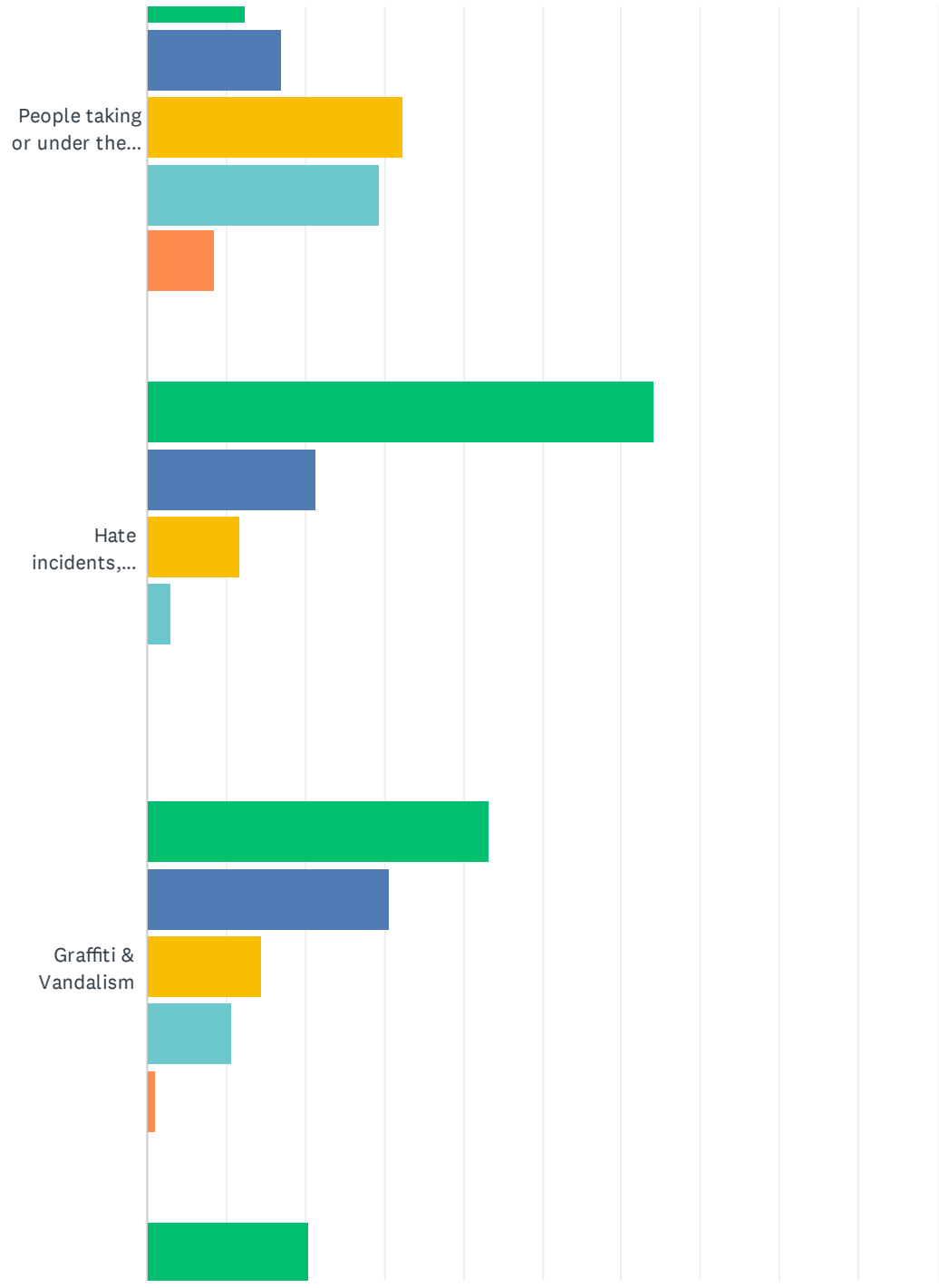


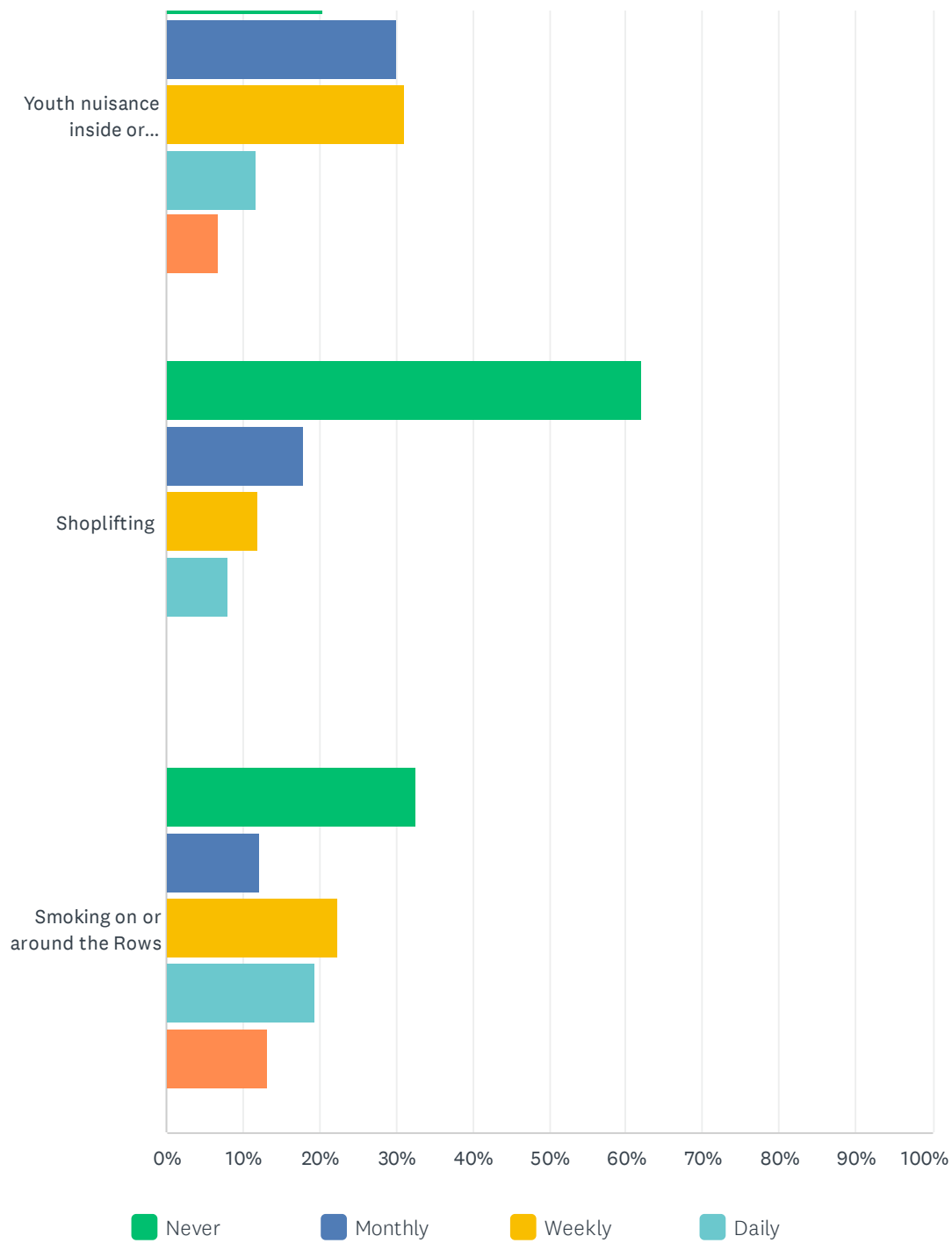










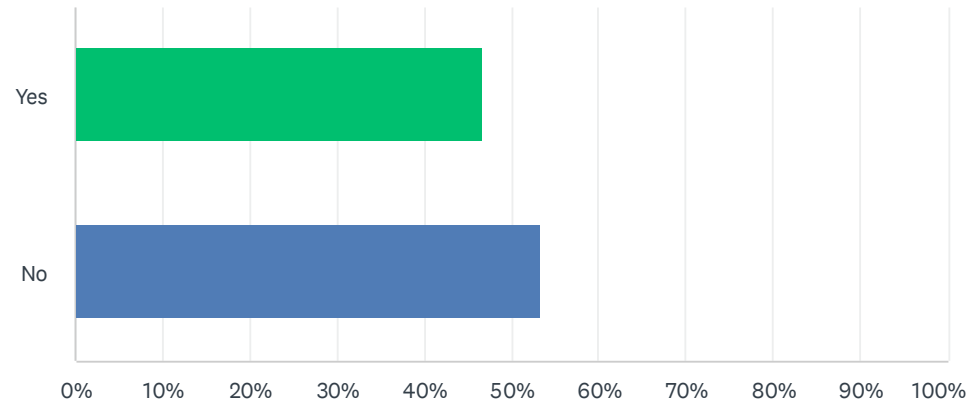


 More than ...

	NEVER	MONTHLY	WEEKLY	DAILY	MORE THAN ONCE A DAY	TOTAL
Abusive & foul language directed to yourself, staff or others on the street	16.19% 17	21.90% 23	38.10% 40	20.00% 21	3.81% 4	105
Alcohol - consumption of alcohol on the street	6.80% 7	14.56% 15	37.86% 39	31.07% 32	9.71% 10	103
Begging - people sat asking for money	2.88% 3	4.81% 5	6.73% 7	56.73% 59	28.85% 30	104
Begging - people approaching others asking for money	15.53% 16	13.59% 14	22.33% 23	35.92% 37	12.62% 13	103
Unattended bedding or personal belongings	2.88% 3	8.65% 9	18.27% 19	52.88% 55	17.31% 18	104
Littering - discarded food, drink, etc.	2.91% 3	5.83% 6	23.30% 24	45.63% 47	22.33% 23	103
Human excrement, urination or vomit on or near your premises	20.95% 22	24.76% 26	39.05% 41	11.43% 12	3.81% 4	105
Discarded syringes and drug paraphernalia	54.81% 57	27.88% 29	14.42% 15	2.88% 3	0.00% 0	104
Drug dealing	41.75% 43	28.16% 29	18.45% 19	9.71% 10	1.94% 2	103
People taking or under the influence of drugs	12.38% 13	17.14% 18	32.38% 34	29.52% 31	8.57% 9	105
Hate incidents, where abuse involves race, religion, gender, sexual orientation, age or disability	64.08% 66	21.36% 22	11.65% 12	2.91% 3	0.00% 0	103
Graffiti & Vandalism	43.27% 45	30.77% 32	14.42% 15	10.58% 11	0.96% 1	104
Youth nuisance inside or outside premises	20.39% 21	30.10% 31	31.07% 32	11.65% 12	6.80% 7	103
Shoplifting	62.00% 62	18.00% 18	12.00% 12	8.00% 8	0.00% 0	100
Smoking on or around the Rows	32.65% 32	12.24% 12	22.45% 22	19.39% 19	13.27% 13	98

### Q8 In the last 3 months, have you reported incidents of crime and/or anti-social behaviour?

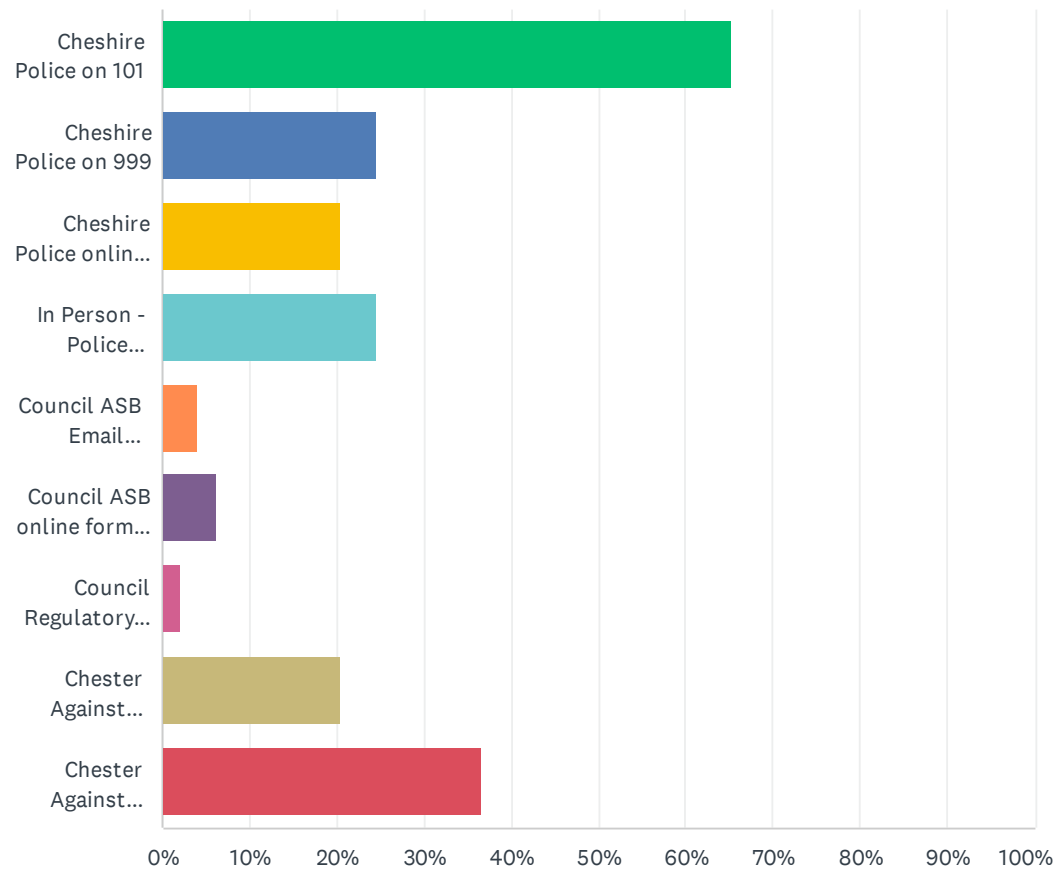
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	46.67%	49
No	53.33%	56
TOTAL		105

### Q9 If yes, what reporting mechanisms have you used to report? (tick all which apply)

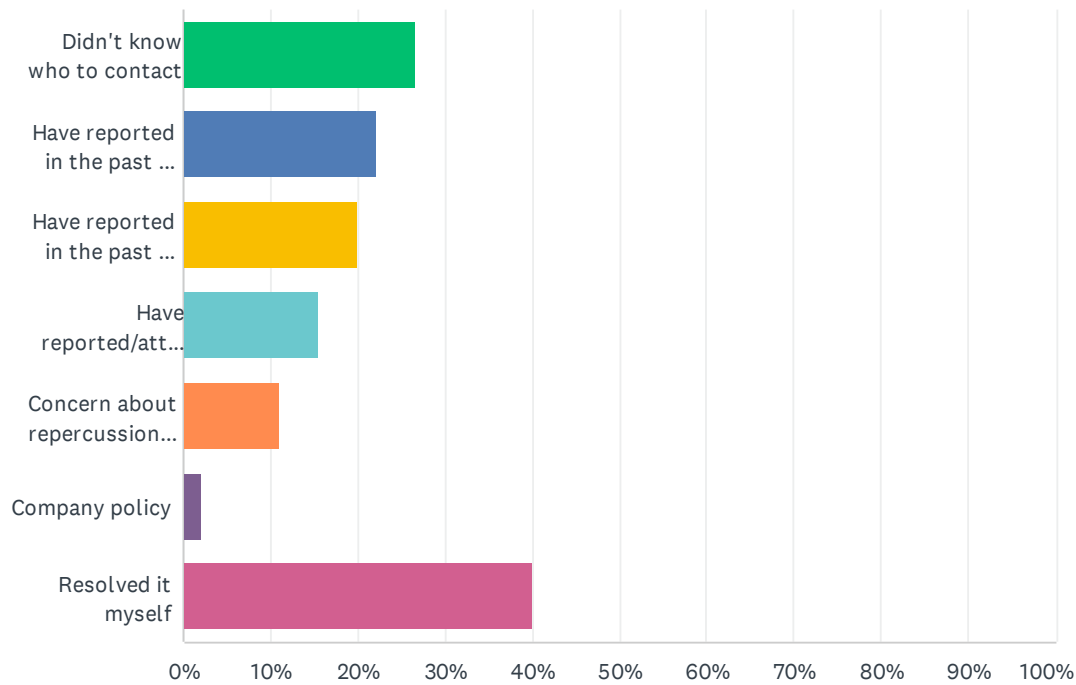
Answered: 49 Skipped: 56



ANSWER CHOICES	RESPONSES	
Cheshire Police on 101	65.31%	32
Cheshire Police on 999	24.49%	12
Cheshire Police online (via the Cheshire Police website)	20.41%	10
In Person - Police Officer/PCSO/Council Officer	24.49%	12
Council ASB Email (asbunitchesterandruralwest@cheshirewestandchester.gov.uk)	4.08%	2
Council ASB online form (via the Cheshire West & Chester Council Website)	6.12%	3
Council Regulatory Service email (regulatoryservices@cheshirewestandchester.gov.uk)	2.04%	1
Chester Against Business Crime DISC App	20.41%	10
Chester Against Business Crime Co-sign Radio	36.73%	18
Total Respondents: 49		

**Q10 If no, why did you not report the incident of crime and/or anti-social behaviour? (Tick all which apply)**

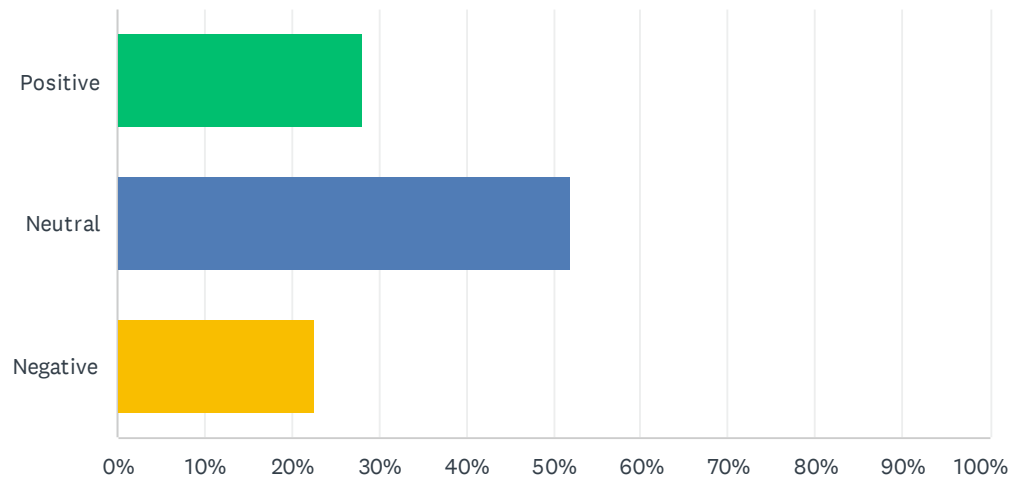
Answered: 45 Skipped: 60



ANSWER CHOICES	RESPONSES	
Didn't know who to contact	26.67%	12
Have reported in the past and there was no follow up/response	22.22%	10
Have reported in the past and felt the response was inadequate	20.00%	9
Have reported/attempted to report in the past but had a negative experience e.g phone waiting time was too long	15.56%	7
Concern about repercussions from perpetrators	11.11%	5
Company policy	2.22%	1
Resolved it myself	40.00%	18
Total Respondents: 45		

Q11 If you have reported crime and/or antisocial behaviour, how would you rate the overall experience? i.e reporting process, level of response, follow up action, etc.

Answered: 71 Skipped: 34



ANSWER CHOICES	RESPONSES
Positive	28.17% 20
Neutral	52.11% 37
Negative	22.54% 16
Total Respondents: 71	

Q12 Have you any other comments or suggestions on what could help reduce crime and/or anti-social behaviour in the City Centre?

Answered: 46 Skipped: 59