# FEBRUARY 2020 Your City Newsletter

WERBURGHS

ASTGATE ST

SHA





## Romance is in the air in Chester this month as we launch our 'Love in Chester' campaign!

Expanding on last year's hugely successful 'Sparkle in Chester' we are highlighting everything that the original city of love has to offer ahead of Valentine's day. Supported by a 12 day radio campaign, 'Love In Chester' will focus on the most romantic places to visit, dine and shop in Chester to treat that special person in your life. The campaign runs until 16<sup>th</sup> February, for more information visit **www.experiencechester.co.uk** 

## To get involved with either campaign please contact the BID team at info@ch1chesterbid.co.uk

We are pleased to announce that CH1ChesterBID have again partnered with Chester Race Company to provide free parking throughout 2020. Visitors will be able to take advantage of free parking at Chester Racecourse's 450-capacity car park and their 325-capacity car park at Linenhall on selected Sundays throughout the year. A full list of the free parking dates can be found at **www.ch1chesterbid.co.uk** and promotional parking flyers are available by contacting the BID office.

Carl Critchlow, CH1ChesterBID Manager



# City Centre Management

### City centre engagement day

#### The Palatine Room, Chester Town Hall, Northgate St 8.30 – 12.00 Tuesday 3<sup>rd</sup> March

CH1ChesterBID, in conjunction with Cheshire West & Chester Council and Cheshire Police are offering city centre businesses the opportunity to meet with members of the BID team and officers from the Council and Police. There will be representatives from a wide range of services to take your questions and offer advice and support.

- CH1ChesterBID Help and support the BID can provide your business including marketing and promotion
- Cheshire Police Crime, disorder and anti-social behaviour
- CW&C Community Safety Team Anti-social behaviour
- CW&C Highways Highway issues including skips, scaffolds, street lighting, alfresco licenses
- CW&C Locality Team General queries about council services
- CW&C Planning General planning advice, advertising consent, listed building consent and signage
- CW&C Regulatory Services Trading standards, licensing and busking
- CW&C Streetcare Street cleansing

You can book a 15 or 30 minute slot by emailing Nick White, City Centre Manager at **nick.white@ch1chesterbid.co.uk**. In your message, please state the topics you would like to discuss, and your preferred time slot and we will do our best to accommodate you. There will also be an open drop-in session between 11.30 - 12.00

# Anti-social behaviour survey

CH1ChesterBID is working with Cheshire West and Chester Council (CW&C) and Cheshire Police to tackle anti-social behaviour (ASB) in the city centre. We would like to know your views on ASB and how it affects your business. You will have received a questionnaire with this newsletter which we would like you to complete. Our city hosts Monica and Luka will pick up completed forms from your store. The survey is also available at **ch1chesterbid.co.uk**, where it can be submitted online. It only takes 6-8 minutes to complete

The results will be collated and shared with CW&C and Cheshire Police to help them to better understand the impact that anti-social behaviour is having on businesses and the city centre in order to direct resources more effectively.



## Marketing and Events



#### THIS VALENTINE'S DAY

2020 is our biggest Valentine's Day promotion to date! The Love in Chester campaign includes Be My Valentine Trail, Romantic Walks, Sparkle in Chester and Love Poems. Thank you to everyone who donated prizes for the 12 Day Dee and Silk Radio promotion running 3<sup>rd</sup>-14<sup>th</sup> Feb. See details on experiencechester.co.uk/ love-in-chester and help spread the love using #LoveInChester and #ExperienceChester.

### **MOTHER'S DAY**

This Mother's Day we are asking people to share stories about their mums for a chance to win a grand prize. This will increase our social media followers and customer database, enabling us to better market Chester city centre. If you want to contribute to the prize and/or are running a Mother's Day promotion please contact emily.ghazarian@ ch1chesterbid.co.uk or op **01244 403680** 

### EASTER EGG-STRAVAGANZA **IN CHESTER!**

#### **FASTER FILM SCREENINGS**

April is the next instalment of our FREE Family Films driving approx 1000 people into the city

Email emily.ghazarian@ch1chesterbid.co.uk or call 01244 403680.

#### SIGN UP TO HIDE AN EASTER EGG



Sign up to be one of 50+ businesses taking part in this year's Egg Hunt (can we make it the biggest yet?). Your business ets listed on the entry form, promoted

contact emily.ghazarian@ch1chesterbid.co.uk or on 01244 403680.

emily.ghazarian@ch1chesterbid.co.uk or ring 01244 403680

Make sure you sign up to the CH1ChesterBID e-newsletter for regular updates by emailing info@ch1chesterbid.co.uk and asking to be added to the mailing list!



# **MARCH 2020**



To find out more about our events visit experiencechester.co.uk/events

Don't forget to send any offers, promotions or details of events you have to **info@ch1chesterbid.co.uk** 

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
						ST DAVID'S DAY
						$\circ$
						CHESTER ALDI 10K
						(road closures)
						3- 8
				GRADUATION CEREMONIES	NORTH OF ENGLAND HEAD ROWING EVENT	
				Cathedral (road closures)	(River Dee)	
					• • • •	
	10			3 13	14	15
	ST PATRICK'S DAY					MOTHER'S DAY
	Ā					FREE PARKING
						Chester Racecourse & Linenhall Car Parks
						CLOCKS SPRING FORWARD 1 HOUR
						29
30						



f CH1ChesterBID 🔰 @CH1Chester

@CH1Chester